

Centre universitaire
de santé McGill



McGill University
Health Centre

PCI QC Educational Day

April 2024

BRIDGING QUALITY & PRACTICE

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ACTIVITY



KEY MESSAGES



Culture of
quality through
engagement



Data drives
quality

Centre universitaire
de santé McGill



McGill University
Health Centre

01

Tertiary and Quaternary care

02

Pediatrics, Adult, Ambulatory Care

03

5 Sites



Images from
<https://muhc.ca/>

CONTROLLING SPECIFIC
INFECTIONS SUCCESSFUL
STRATEGIES (CSISS)

PJ Factory Story

Group 1

Group 2

Group 3

**What's your
opinion?**



[Link to](#)

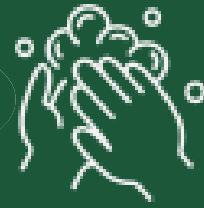
20,042

47

Why?

Compliance with infection control practices to decrease nosocomial infection rates

01



Hand hygiene practices were unsuccessful

Move to a new environment



02

03



Staffing structure changes

Opportunities with software and collaboration



04

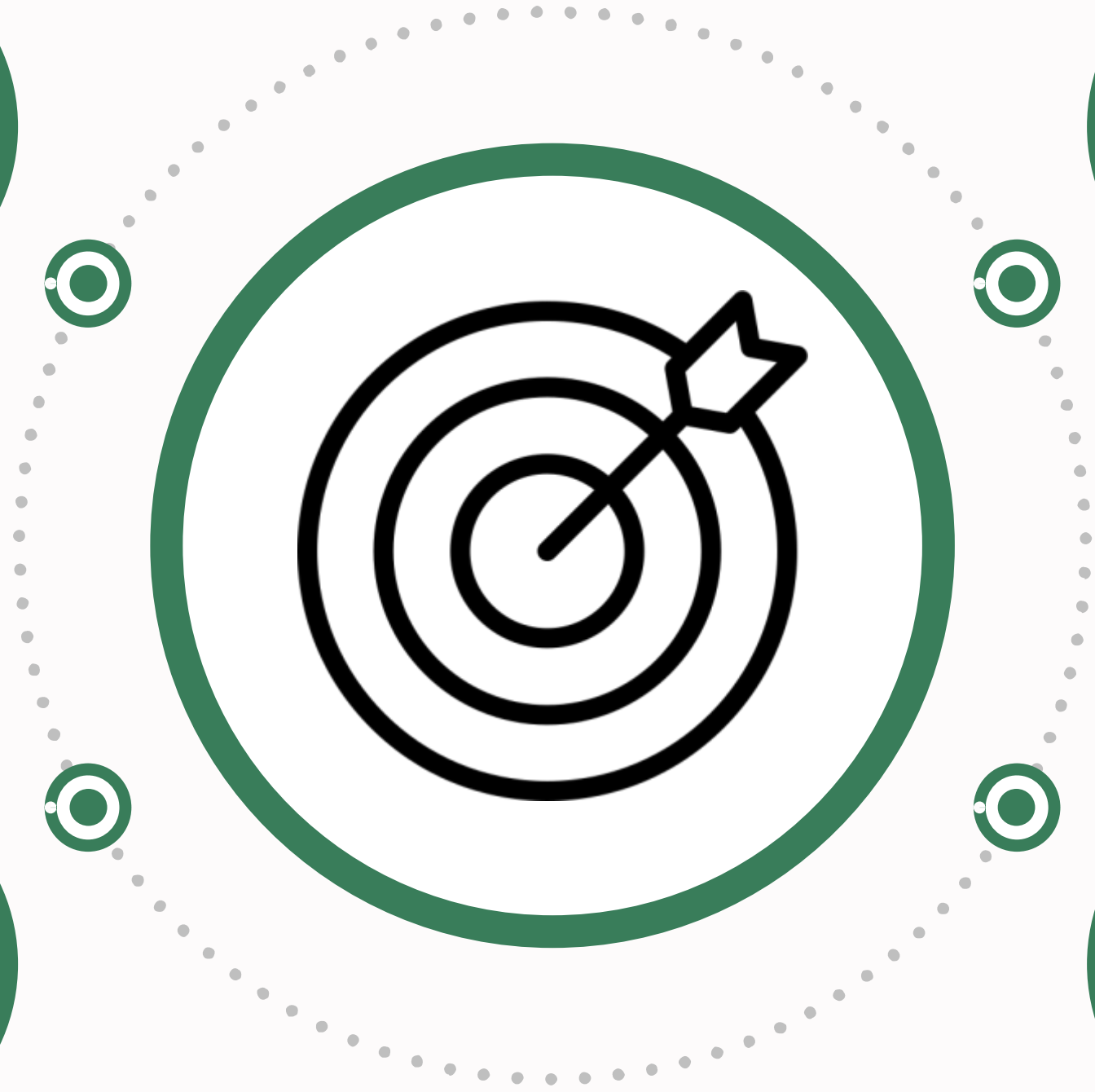
Objectives

Objective 01
Reach target infection rates

Objective 02
Increase compliances

Objective 03
Interdisciplinary
collaboration

Objective 04
Sustainability, continuous
improvement





CSISS Strategies



Hand hygiene
80%



Additional
precautions
90%



Glove use
90%



Discharge clean
100%



Routine clean
80%

Stakeholders



Nursing and
Medical
Directorate



Infection
Control and
Prevention



Logistics
(Housekeeping
Transport)



Quality

Governance

Group 1



Work Processes

Group 2



Training

Group 3



Audit

CHANGE IDEAS

ROLE
CLARIFICATION

TARGETED
TRAINING

ELECTRONIC
TOOLS

QUALITY BOARDS

HUDDLES

TEAM SOLUTIONS

CONNAISSANCES

Former le personnel sur les pratiques appropriées de l'hygiène des mains.



Educate staff on the appropriate hand hygiene practices.

ENGAGEMENT

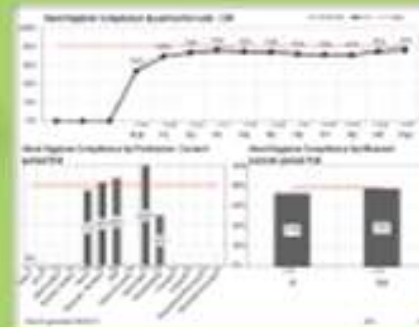
Donner au personnel les outils pour mesurer ses propres pratiques de l'hygiène des mains.



Provide tools for staff to measure their own hand hygiene practices.

MESURES

Faire des audits de l'hygiène des mains et recevoir les résultats toutes les deux semaines.



Perform hand hygiene audits and receive results every two weeks.

COMMUNICATION

Afficher les résultats sur le tableau blanc de la station qualité.



Post results on the Quality Station white board.

PÉRENNITÉ

Réviser et analyser les résultats pendant les rassemblements interdisciplinaires hebdomadaires.



Review and analyze results during the weekly interdisciplinary huddles.

Knowledge

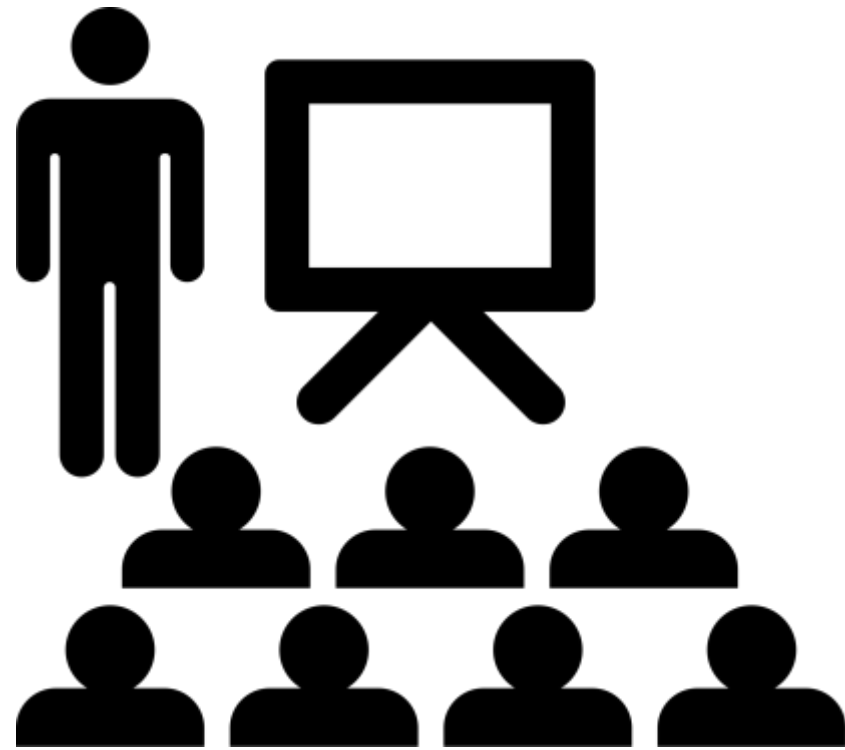


Why is sharing knowledge about hand hygiene still so important?

Because understanding when and how to perform hand hygiene motivates action.

**SAVE LIVES
Clean Your Hands**

TRAINING



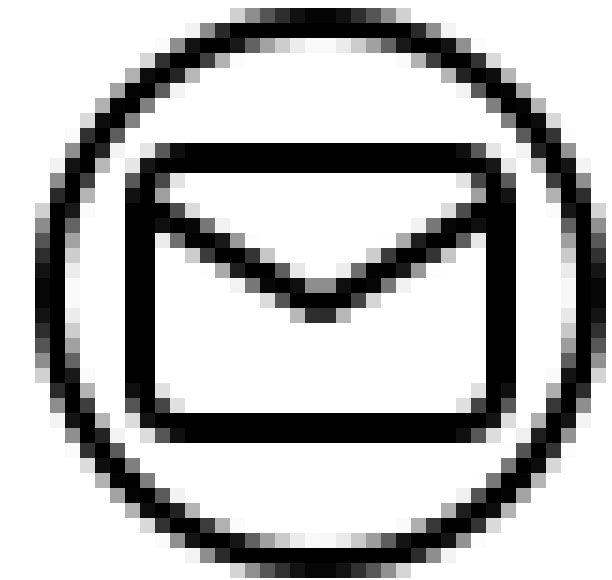
Training

- Welcome Day Orientation
- Online module
- In-services
- Genesis
- Auditor



At the moment

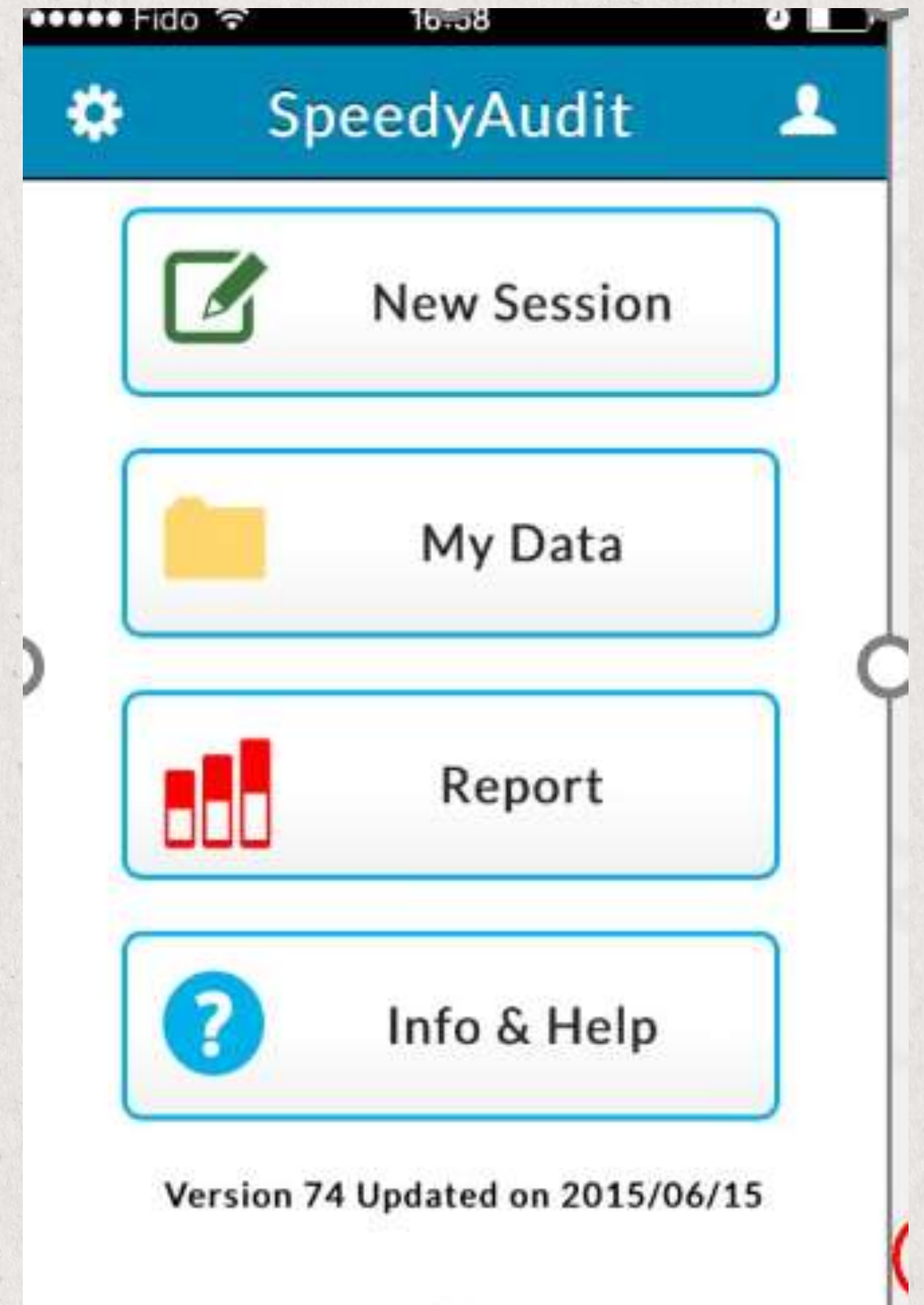
- Huddles
- Audit feedback

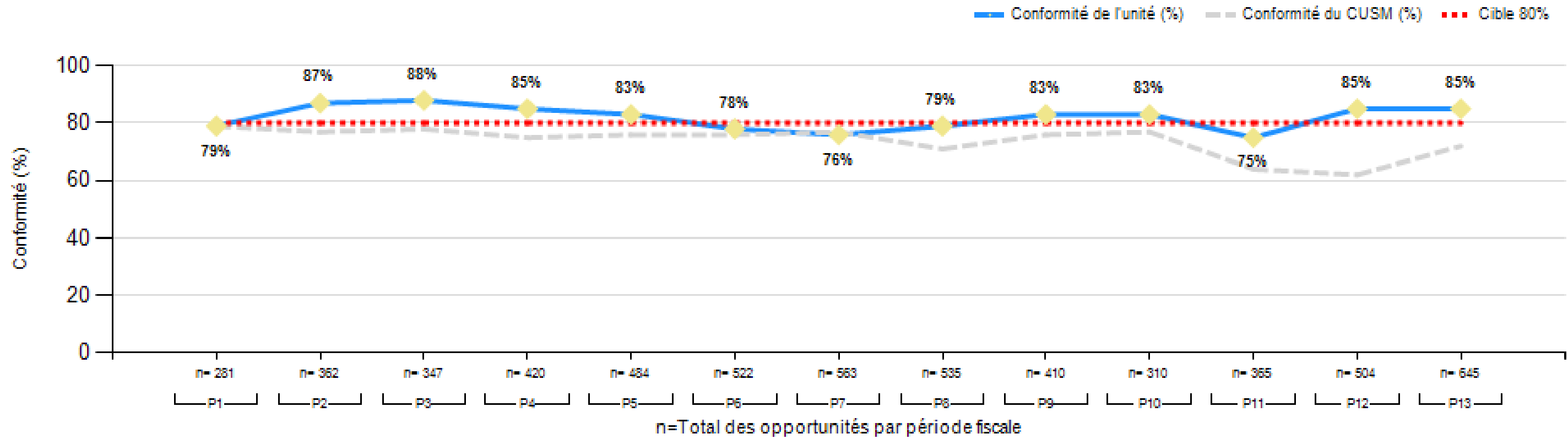


Unit-based communication

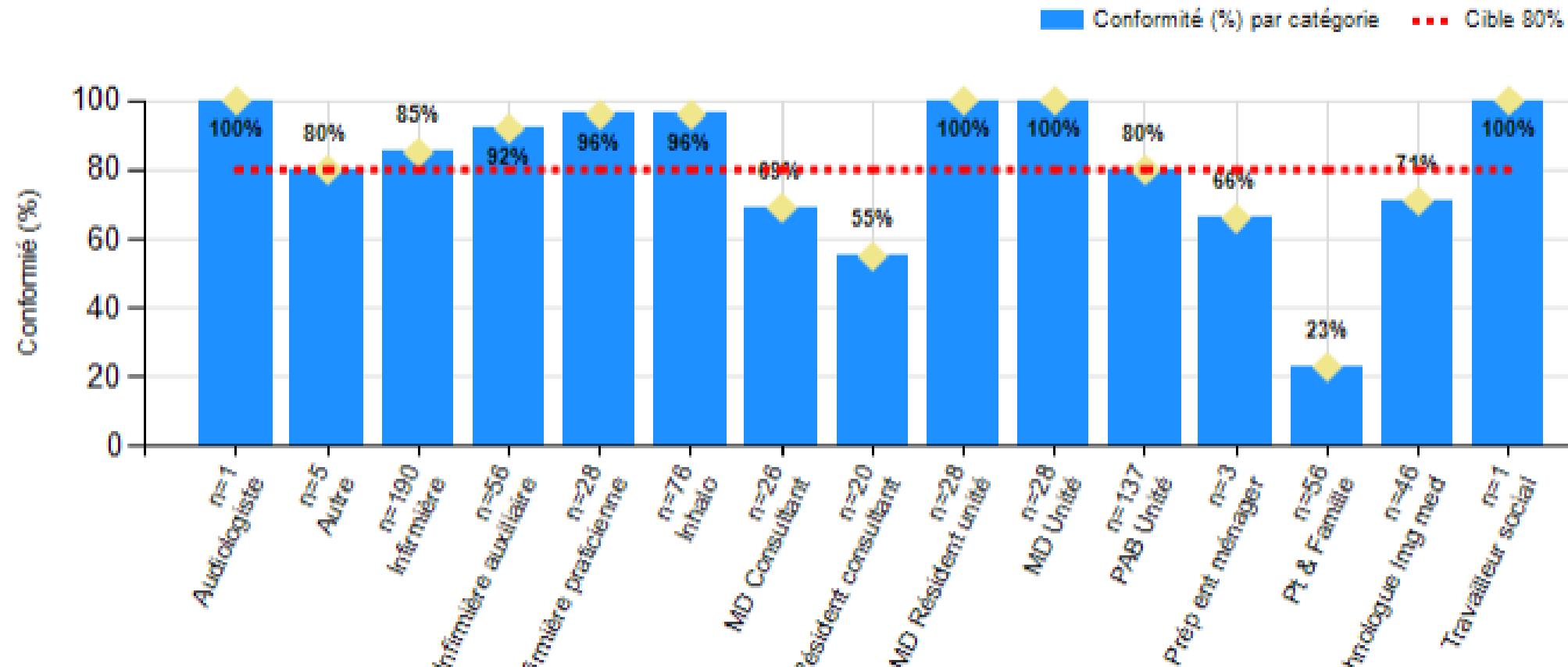
- Electronic communication
- Videos

Engagement

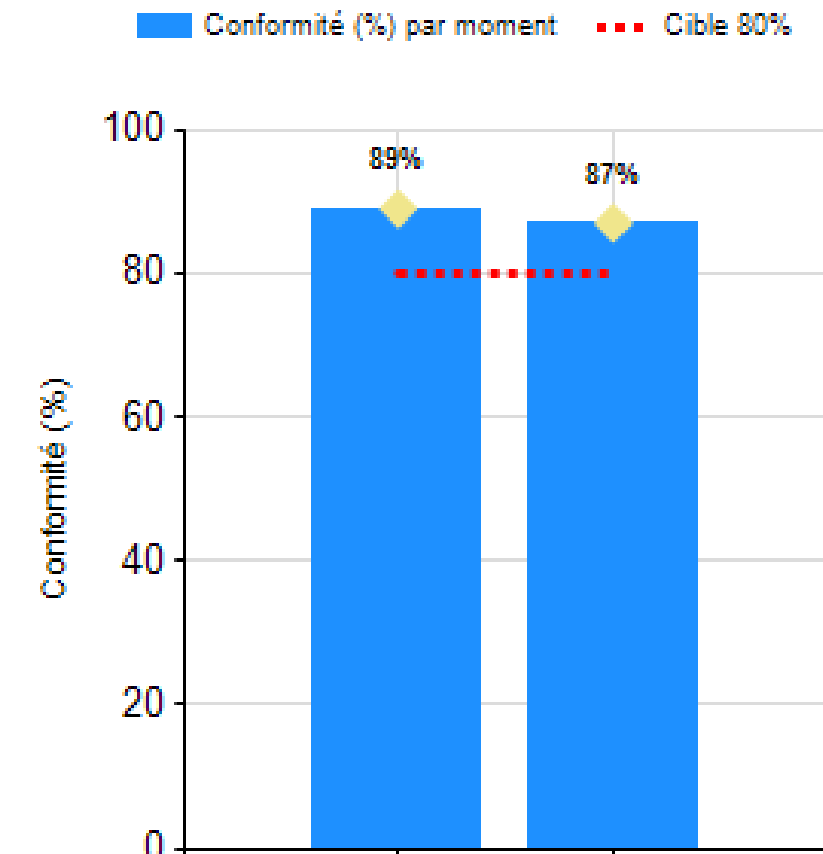




Conformité (%) hygiène des mains par catégorie
Année: 2023/24 P13 - FIN



Conformité (%) hygiène des mains par moment
Année: 2023/24 P13 - FIN



Measures

Patient Feedback and
Surveys

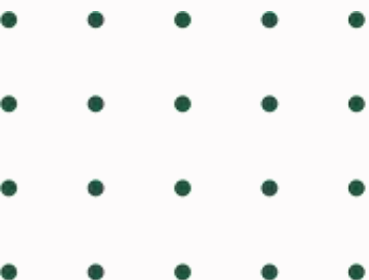
Staff self assessment



Patient Perspective

Appreciate when
healthcare providers
follow infection control
practices

Observe the cleanliness
of the room



Communication

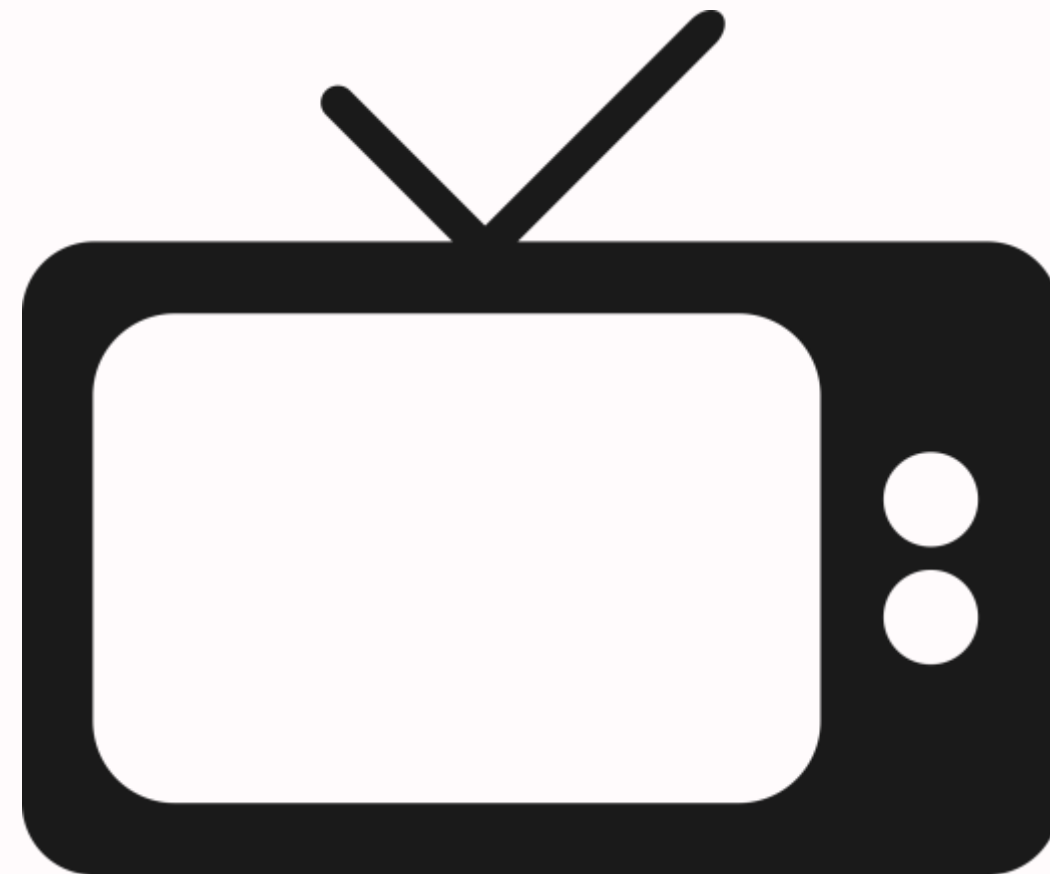


Sustainability



Test of change #	Title:
<p>PLAN: Idea : _____ _____ _____ Goal : _____ _____ _____ Predictions (Expected benefits): _____ _____ _____ Measures (Pre/Post-1 per prediction) _____ _____ _____ Date originated : _____ by : _____ Completed Date:</p>	<p>DO: List of task- Implementation steps : _____ _____ _____ _____ _____ _____ _____ _____ _____ _____ STUDY: Results and Lessons learned: _____ _____ _____ _____ ACT: <input type="checkbox"/> ADOPTED <input type="checkbox"/> ADAPTED <input type="checkbox"/> ABANDONED</p>

Tools





Future goals

01

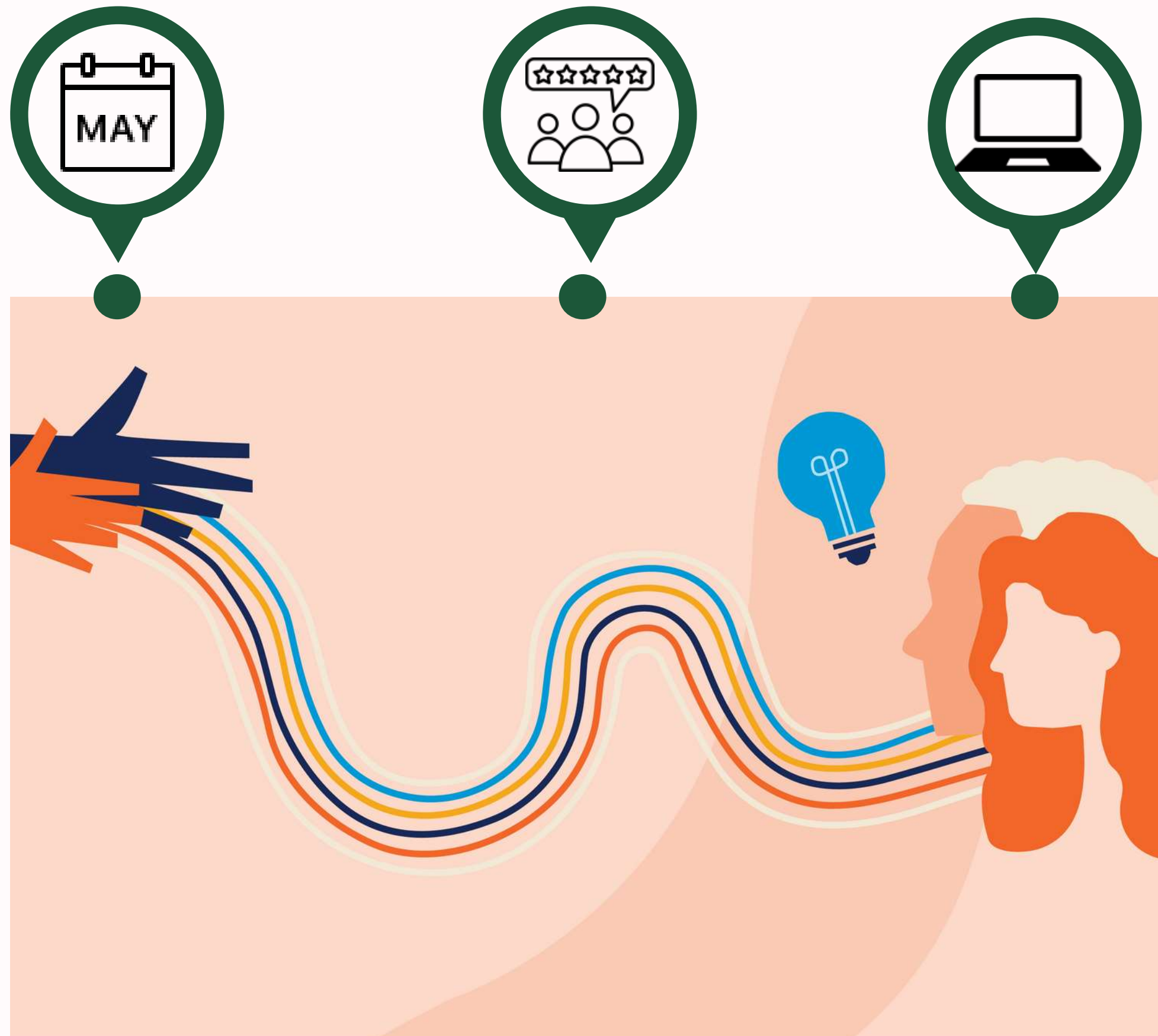
Part of our dictionary

02

CSISS Survey

03

Current trends



KEY MESSAGES



Culture of
quality through
engagement



Data drives
quality



Let Good Things **GROW**

ACKNOWLEDGEMENTS

Anaick Briand

Dr. Charles Frenette

Nursing Directorate

Infection Prevention and Control Team

Logistics Department

Medical partners

Quality Department

Patient representatives

THANK YOU

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